



WYNBERG IMPROVEMENT DISTRICT NPC (WID)
2000/021770/08

June 2020

REQUEST FOR PROPOSAL (RFP): CCTV PROJECT - PART 1 OF 3 – CCTV MONITORING SERVICE

Introduction

The Wynberg Improvement District (WID) was established in 2000 after the Steering Committee took the initiative to seek solutions to the urban challenges in the Wynberg area. Following the successful implementation of WID as a Special Rating Area (SRA) the board has taken the initiative to extend the public safety operations to the next level by implementing a CCTV camera network. The proposed intervention will focus on supporting the current public safety and urban management activities thereby contributing to securing the area and driving incidents of property related crime down.

Vision, Mission and Goals of the Wynberg Improvement District

Vision

In partnership with the City we will continue to work toward the economic upliftment of the area by maintaining a level of safety and cleanliness to promote the use of and investment in the area for both the retail, office and residential sector.

Mission

To continue to assist with the revitalisation, promotion and urban management and provide an environment that is safe, clean and provides visitors and the Wynberg community with a pleasant shopping, working and living experience by topping up those services provided by the City.

The Wynberg City Improvement District has the following goals:

- To attract shoppers and businesses to the area.
- To attract new investors and investment into the area.
- To encourage the maintenance and upgrading of private properties and public spaces in the area.
- To assist with the management and solution to the issues of people living on the streets of Wynberg.

WID Area of Responsibility

As per the map below

Aim of the CCTV Camera Project

The aim of Phase 1 of the CCTV Camera project is to enhance the current public safety operations by implementing live surveillance of the public areas by means of a full-time monitored CCTV camera network.

It is important to note that the WID already enjoy the benefit of a network of 6 LPR cameras as indicated on the map above.

For this purpose, the first phase will focus on the development and implementation of a communication WiFi network and several PTZ and Static cameras (Phase 1). The implementation of additional PTZ and LPR (Licence Plate Recognition) cameras at key access points to the area will be considered in future phases of the project but **the wireless communication network must allow for this expansion from the outset.**

Request for Proposal

The RFP process will be completed in 3 parts. **Part 1** is focussed on the monitoring of the existing and new cameras post project completion. **Part 2** of the RFP will focus on the installation of the news cameras, the communication network and the high site. **Part 3** will focus on the communication link between the high site and the preferred monitoring centre.

Part 1 – CCTV Camera Monitoring Detailed Specification

Part 1 of the RFP requires suitably qualified companies to submit a proposal for the provision of CCTV monitoring services for the Wynberg Improvement District upon completion of the installation of the CCTV network (Part 2) and the linking of the High Site to the relevant monitoring centre (Part 3)

Companies are required to provide the following details in their proposals

Overview of Monitoring Facility

The proposer must provide a general overview of their monitoring facility with some indication of their current monitoring services, existing infrastructure and relevant CCTV Monitoring experience

Communication Infrastructure

The proposer must provide an indication of how signal feeds from the WID will be incorporated into their monitoring centre including the communication mediums that the monitoring centre is able to accept including for example fibre or Wifi etc.

Secondly, the proposer needs to indicate the available communication infrastructure that is used in the control room for communication with patrol officers and patrol vehicles and any other communication media that may be applicable.

Live monitoring of Static and Pan Tilt Zoom cameras

The proposer must indicate how the monitoring centre will incorporate and monitor the proposed WID PTZ and static cameras, the Video Management Software and Hardware that will be utilised and their capacity to monitor such cameras. An understanding of how staff will monitor the cameras should be included.

Monitoring of LPR (Licence Plate Recognition) Cameras

The proposer must indicate how the monitoring centre will incorporate and monitor the existing and any new LPR cameras in the WID. This should include a reference to the current LPR software and the reference database that will be used.

Monitoring of static cameras through analytics

The proposer must indicate how the monitoring centre will incorporate and monitor specific static cameras through the utilisation of analytics such as line crossing, movement detection and similar type of alerts. There is no requirement for advanced analytics such as facial recognition. The aim of this request is focussed on detecting movement in very quiet areas, more specifically at night, so that active monitoring is not required on a full-time basis.

Proposal format

As far as possible, proposers should provide a monthly per camera monitoring fee, detailed by camera type and/or monitoring requirement such as analytics. Any other costs that may be envisaged such as VMS licensing costs should either be incorporated in the “per-camera” monitoring fee or clearly recorded separately with appropriate explanation of the fee and frequency thereof. All quotations should be valid for 1 year from 1 July 2020 with a clear indication of annual escalations thereafter.

Camera Summary

The following table summarises the existing and envisaged CCTV cameras for the WID area for Phase 1 of the project. Please note that the final number of cameras may vary from the numbers noted in the table and therefore proposers should, as requested, provide quotations on a “per camera” basis as far as possible.

Table 1 – Provisional Summary of WID cameras

Camera Type	Quantity	Comments
LPR	6	Per Camera Monitoring Fee to be supplied
PTZ	7 – Planned	Per Camera Monitoring Fee to be supplied
Static Cameras	4 – 2 existing – 2 planned	Per Camera Monitoring Fee to be supplied with any additional fees for analytics to be quoted separately

Final scope of works

Based in the final cost of the project the Board reserves the right to limit the scope of the project and implement only selected sites. Therefore, all proposals should set out costs per site/camera in detail to enable cost analysis and selection of implementation per camera site. No global figures should be provided.

Deadline for Proposals to the WID Board

All proposals are to be forwarded to the Wynberg Improvement District by no later than 16:00 on Friday 12 June 2020. Proposals can be forwarded via email to rking@homechoice.co.za. Any and all questions should be directed to the management of the WID via email to rking@homechoice.co.za. No late submissions will be accepted. Please do not include company registration documents etc.

Once the Board has evaluated all the proposals, a decision will be made on the successful service provider. The decision of the Board is final and no further correspondence regarding the proposal will be entered into once the successful service provider has been appointed. The Board is under no obligation to qualify its decisions to any of the applicants.

All costs related to the submission of this proposal must be borne by the relevant applicants/companies/service providers and they shall have **no claim** for cost recovery to the Board and or its representatives whatsoever.

Yours sincerely,

Gene Lohrentz

On behalf of the Wynberg Improvement District

Appointed Urban Management Company to the Wynberg Improvement District